

2017 ReSOURCE Essential Goods Voucher Program

This program is geared toward aiding our community in its efforts to relieve poverty. We do this by helping to provide essential household items to low-income families and families in crisis. ReSOURCE provides vouchers to customers, and through over 30 partner agencies in Vermont.

What are essential goods?

Most items that we sell in the store are considered “essential” and eligible for purchase with a voucher.

Items that are considered essential household goods:

- Furniture (examples - beds, couches, desks, tables, chairs)
- Household goods (examples – rugs, lamps, waste baskets)
- Kitchenware (examples – baking dishes , plates, glasses, silverware, pots and pans)
- Small appliances (examples – microwaves, toasters, crock pots, fans, heaters, alarm clocks)
- Large appliances (examples – washing machines, dryers, stoves, refrigerators)
- Computers (desktop only – no laptops) can now be purchased with a voucher.

Items for which voucher is NOT eligible payment:

- Things that ReSOURCE must purchase with cash or that are made by us with substantial staff labor

Using a voucher:

A voucher does not have to be used all at once. After a purchase, a record of the remaining balance is kept at the register and can be used when a picture ID is presented.

Generally, the voucher is valid for one month from the date of issue. Items come into the store all day long, so customers can check back to see if we have the items they are looking for or call the store (658-4143 x38) at ask about specific items in inventory.

In order for us to help as many people in the community as possible, we ask that customers do not request a voucher more than once every year.

Getting items home:

ReSOURCE offers a delivery service that can be paid for with a voucher. Delivery is possible to cities further away but the delivery charge is higher. (See delivery fee schedule)

The delivery fee is a flat rate that covers ten minutes of moving time. If a large number of items are being delivered, customers are asked to take action to help the delivery go faster, such as clearing a path or removing doors for big items such as couches or appliances.

****If delivery time takes more than 10 minutes customers will be charged \$1/minute.****

Please remember that a valid picture ID is required in order to receive a voucher.

ReSOURCE Essential Goods Program Coordinator: (802) 658-4143 ex. 20

Burlington Store Hours are 9:30 am to 6:00 pm Mon-Sun

Burlington Building Materials Store Hours are 9:00 am to 5:00 pm Tues-Friday and 9:00 am to 5pm on Saturday

Barre Store Hours are 9:30 am to 6:00 pm Mon-Sat

Hyde Park Store Hours are 9:30 am to 6:00 pm Mon-Sat